Zack Zhao

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Abilities / Technical Skills

* Over 6 years testing relevant work experience.
* Excellent in English communication skill.
* Good knowledge of network concepts and technology.
* Knowledge acquired for CCNP.
* Good knowledge on configuring and managing switches and routers among small/medium networks.

Platforms: Window, Mac OS, iOS, Android

Browser: IE, Safari, Chrome, Firefox

Languages: Java, JSP

RDBMS: Oracle, MySQL

Tools: SharePoint, Office Communicator, MyEclipse, VMware Fusion, VMware Workstation, BugZilla, Quality Center

Protocols and tools: EIGRP, OSPF, BGP, VTP, STP, RIP, DHCP, PPPoE, NAT, ACL

Training

**Node (2016.4-now)**

Trainings Courses: CCNA, CCNP

Details: ▪ Basic knowledge of internetwork, OSI reference model, TCP/IP protocol stack and configuration of switches and routers.

▪ VLAN, VTP and difference between Trunk mode and access

mode.

▪ Configuration and management of STP.

▪ Configuring DHCP server and DHCP agent.

▪ Implmenting and Managing dynamic routing protocols such as

RIP, EIGRP and OSPF.

▪ VLSM and sub netting, summarization for items of route table.

▪Optimizing EIGRP behaviors by configuring EIGRP stub routers,

Passive interfaces and summarizaton for route table.

▪ OSPF States, LSA types, configuration of OSPF stub/NSSA area.

▪ Concepts and configuration of BGP.

▪ Configuration of ACL and NAT address pool.

▪ Configuration for PPPoE, PAP/CHAP authentication.

▪ Knowledge of IPv6 and implementing EIGRP and OSPF for IPv6.

Professional experience

More than 6 years testing/development relevant work experience, during which I have worked as Testign Analyst for 4 years, Automation tester for more than 1 year, also nonfunctional tester for about 1 year.

**FeiChuang, Dalian (2016.4-now)**

Project description: ▪ Realtime Pre-caution System of DCE.

Duties and Tasks: ▪ Test plan and test cases creation

▪ Test case execution

▪ Bug collection, reporting and verification and parts of debugging work during test

**CSTS - Citi Software Technology Service Ltd., Dalian(2012.9 – 2016.4)**

Project description: ▪ UAT testing for TTS Cash Management applications like Citidirect online banking system.

Duties and Tasks: ▪ Participate and assist to transfer projects from India vendor to Dalian team.

▪ Review related documents of previous releases and organize knowledge sharing sessions for coworkers.

▪ Review the BRD (Business Requirement Document), FRD (Function Requirement Document, identify gap in the requirement and communicate with tech team till the closure of the gap.

▪ BSM(Business Scenarios Matrix) designation.

▪ Task assignment

▪ Status report preparation.

▪ Training about knowledge of applications, typical defects and FAQ for new members.

▪ Risk control for the project and communicate with Product/DEV about timeline of testing.

▪ Support Automation testing.

**Rockwell Automation, Dalian(2011.7 – 2012.9)**

Project description: ▪ Automation testing project using a Keyword-driven automation testing tool.

Duties and Tasks:  ▪ Test scripts creation

▪ Test scripts execution

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Communicate with the developers on the issue that found during the testing.

**Neusoft, Beijing (2010.1 – 2011.6)**

Project description: ▪ Non-functional testing for embedded system on Nokia cell-phone.

Duties and Tasks:  ▪ Test plan and test cases creation

▪ Test case execution

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Train new staffs on quality assurance personnel

▪ Communicate with the clients on the issue that found during the testing.

▪ Attended training for Java and QTP.

Project description: ▪OSIsoft QA project, the target product is an application used in factories to control multiple machines.

Duties and Tasks:  ▪ Test plan and test cases creation

▪ Working assignment, communication with clients

▪ Bug collection, reporting and verification and parts of debugging work during test

▪ Carry out procedures for g11n quality assurance in Japanese, German, French, Simplify Chinese, XP+ environment

▪ Train new staffs on quality assurance personnel

▪ Have meeting with clients.

▪ Carry out demonstration of quality assurance procedures to other clients of the customer.

Education qualification

Harbin University | Software Project—Bachelor

English

CET-6 / TOEIC 915

Fluent in English writing & reading, good verbal skills